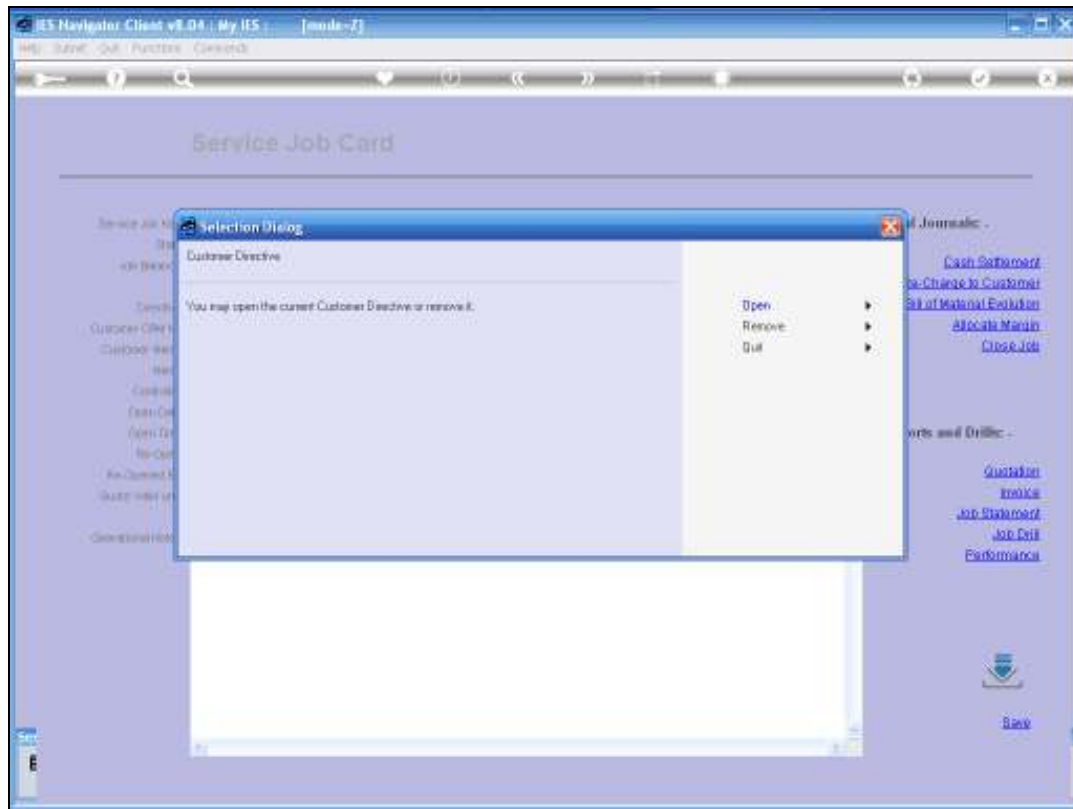


Slide 1
Slide notes:

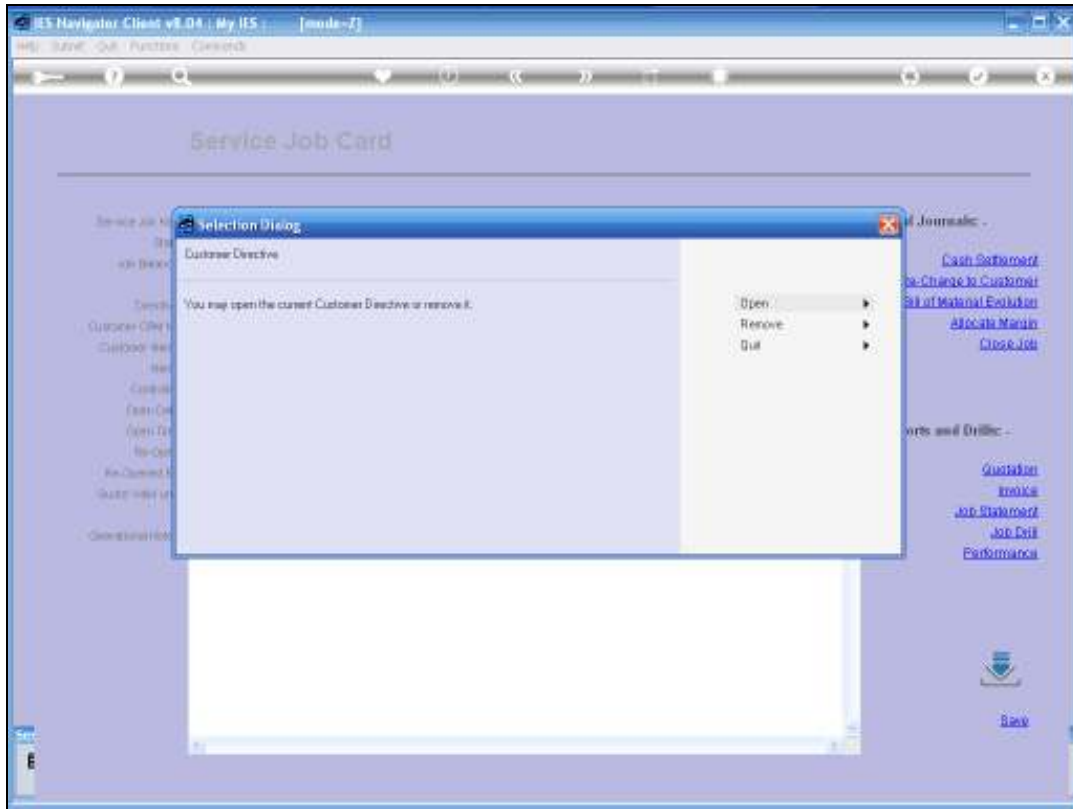
In this tutorial we show that the Customer Directive Functions remain Active and available on a Service Job during the course of its operation.



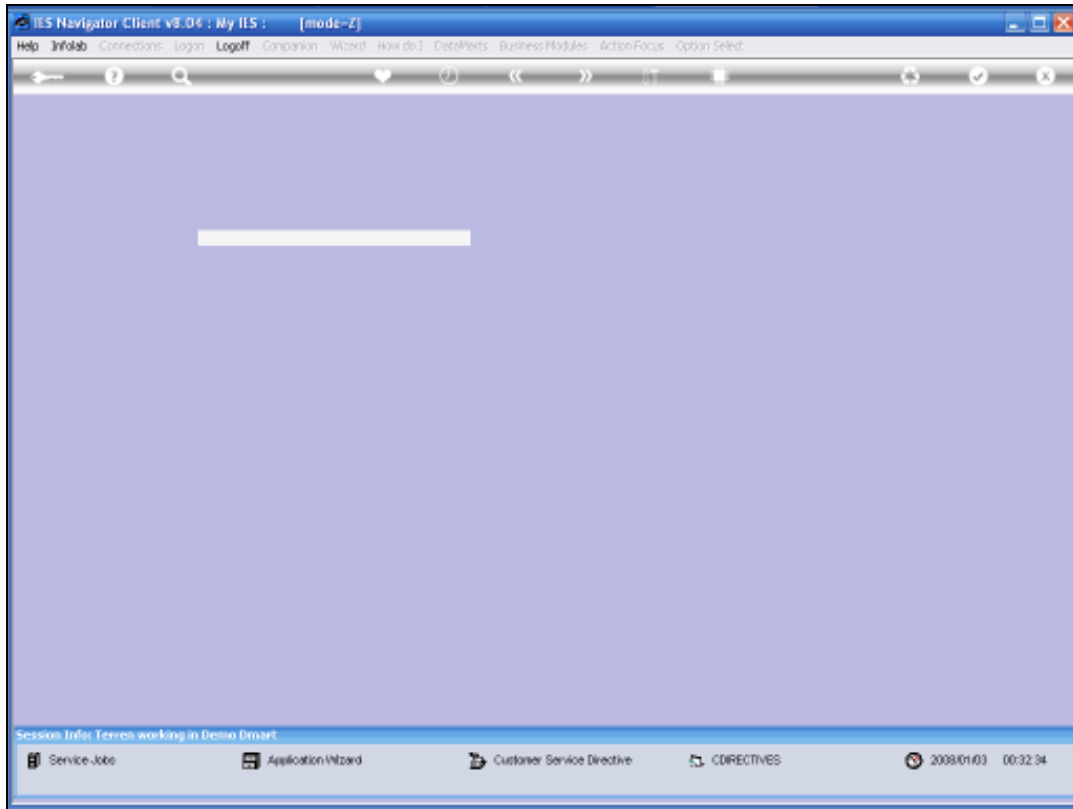
Slide 2

Slide notes:

If there is no Current Customer Directive on the Service Job, we will have an opportunity to establish it. If there already is, we have Options to Remove or Open it and perform any required Action on the Customer Directive.



Slide 3
Slide notes:



Slide 4
Slide notes:

IES Navigator Client v8.04 : My IES : [mode-Z]

Help Submit Quit Functions Comments

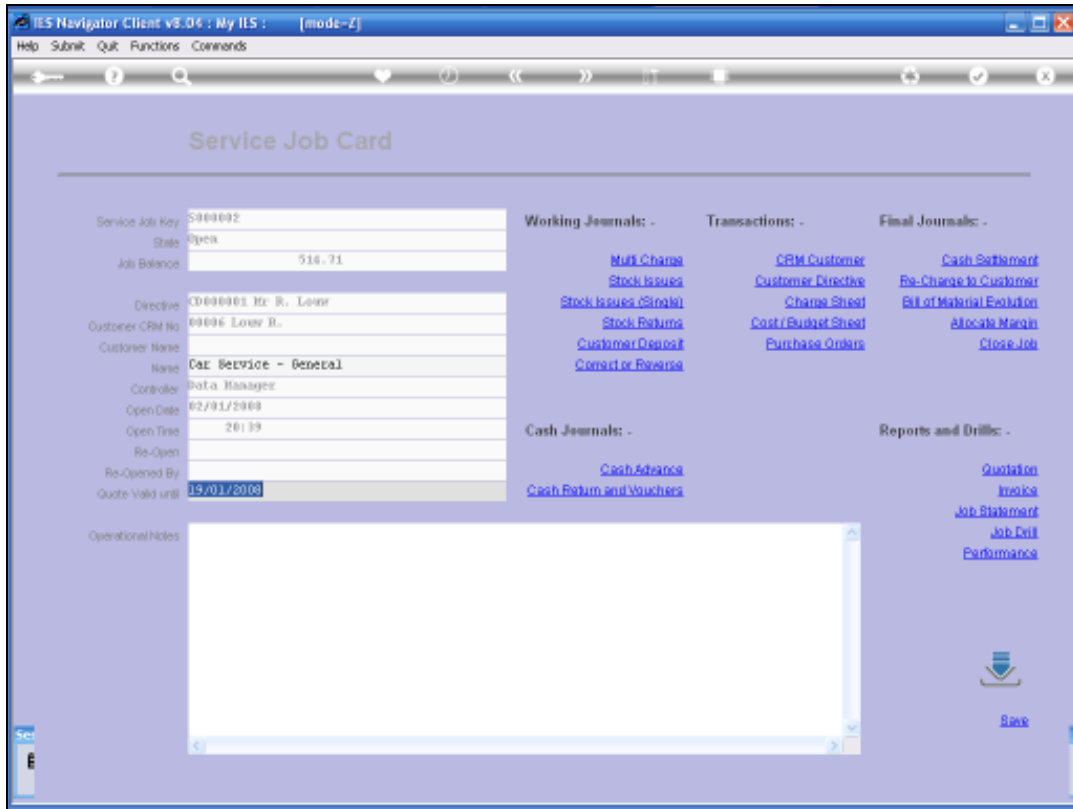
Customer (Service) Directive

Directive Number	0999991	Change	
Revenue Code	1000	Order #	
Order No.		Vic #	
Order Date	4/2/01	Name	
Order Type	14-01	Phone	
Date	4/2/01	Usage	
Customer Name	Mc R. Low		
Customer Tax Number			
Billing Address	PO Box 20002 Blue Hills 3020	Instructions:	Service on HT92000F
Contact Data	555-3535		
AR Delta Amt			
Budget			
Payment Type	Pre-Paid		
Loc #			
Model			

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Slide 5
Slide notes:



Slide 6
Slide notes: