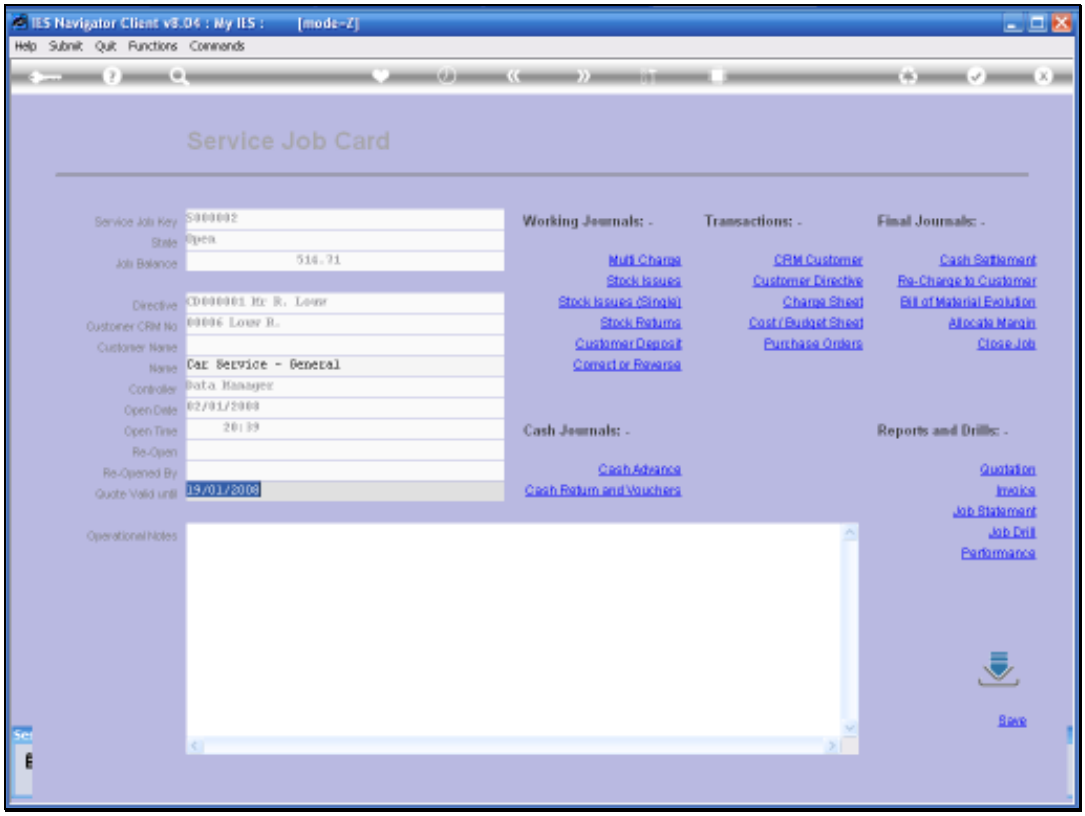
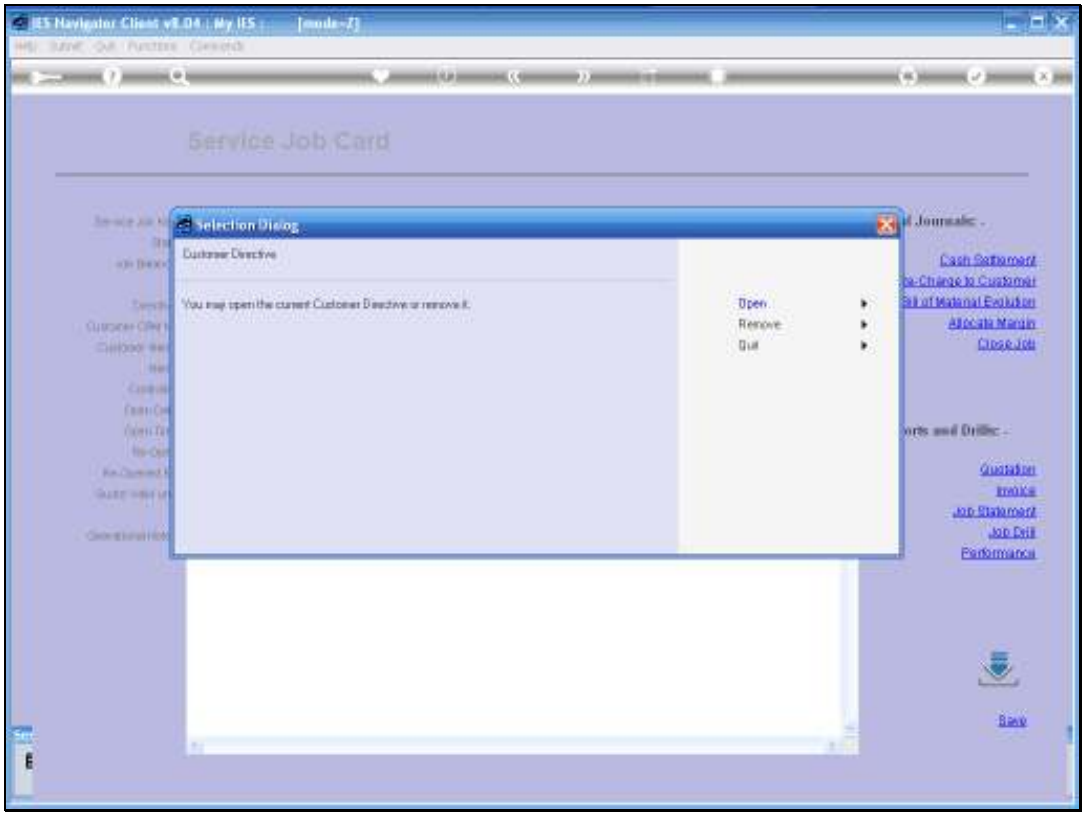


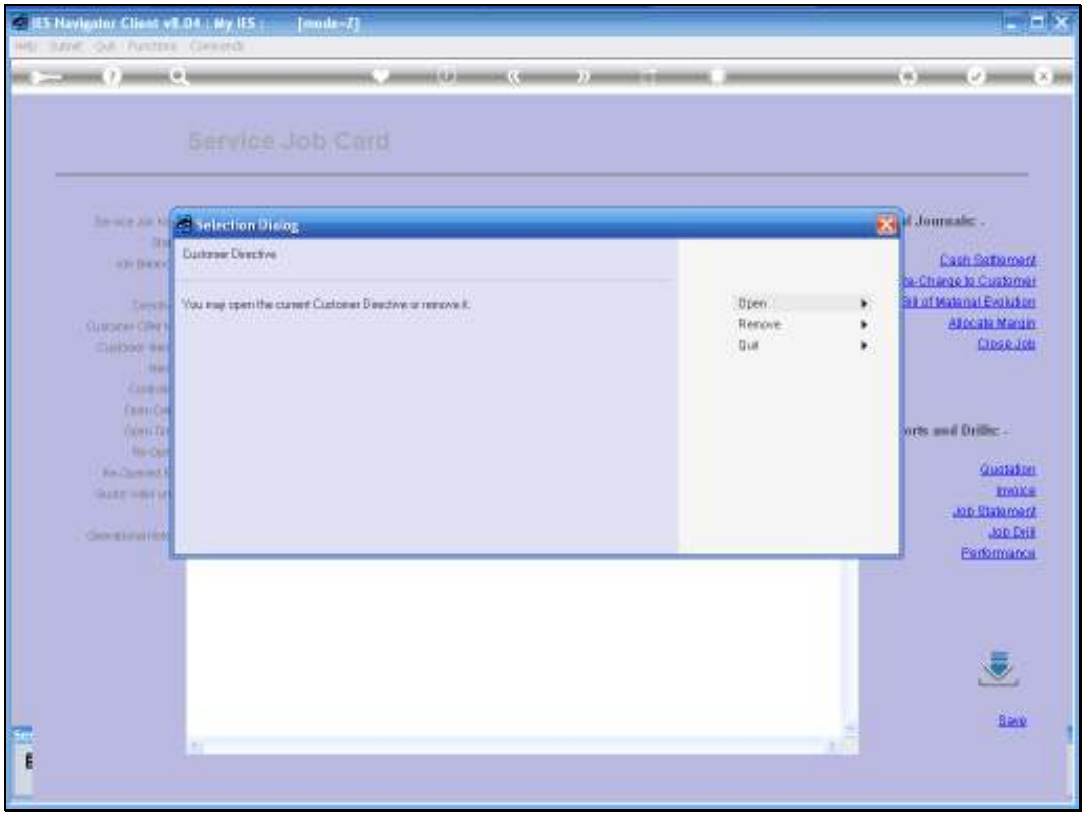
Slide 1
Slide notes:

In this tutorial we show that the Customer Directive Functions remain Active and available on a Service Job during the course of its operation.

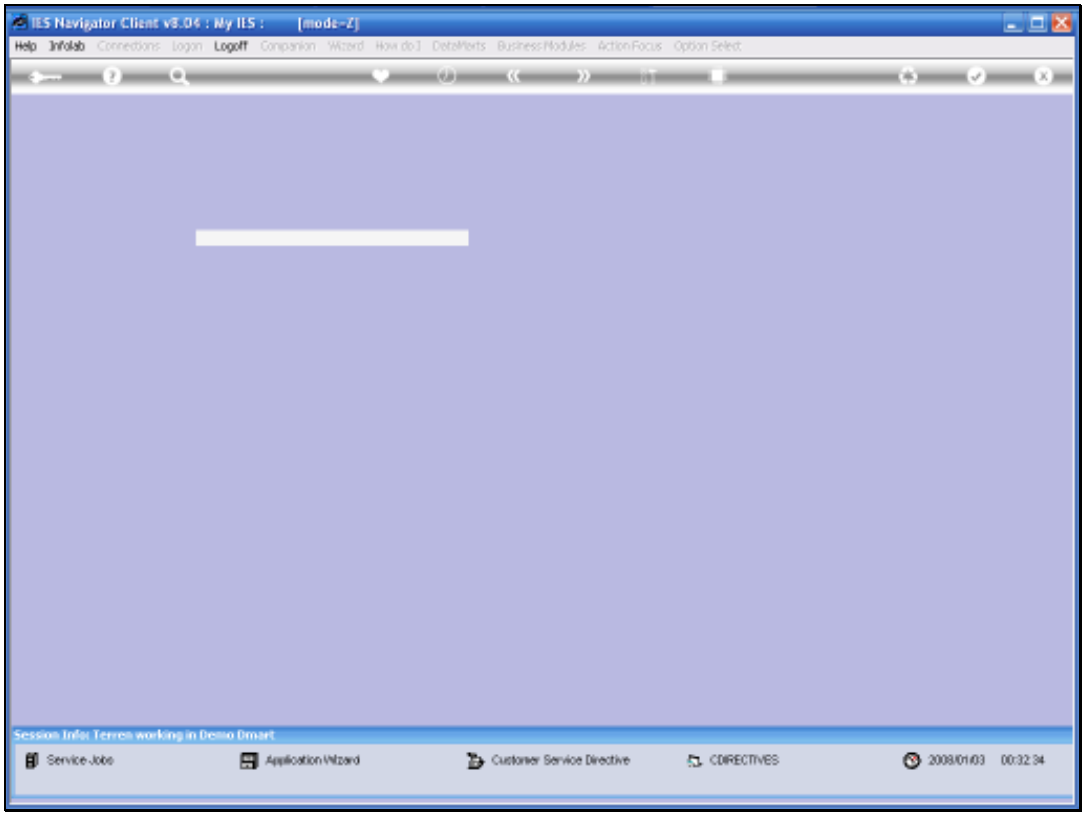


Slide 2
Slide notes:

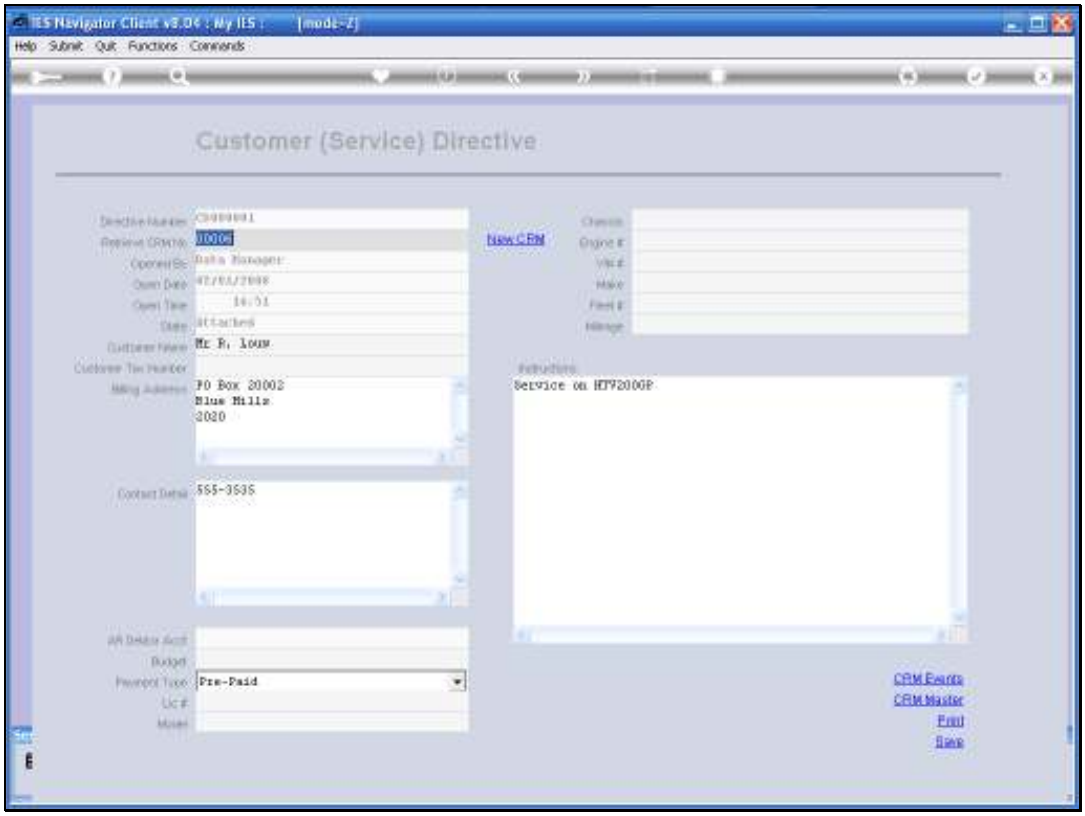
If there is no Current Customer Directive on the Service Job, we will have an opportunity to establish it. If there already is, we have Options to Remove or Open it and perform any required Action on the Customer Directive.



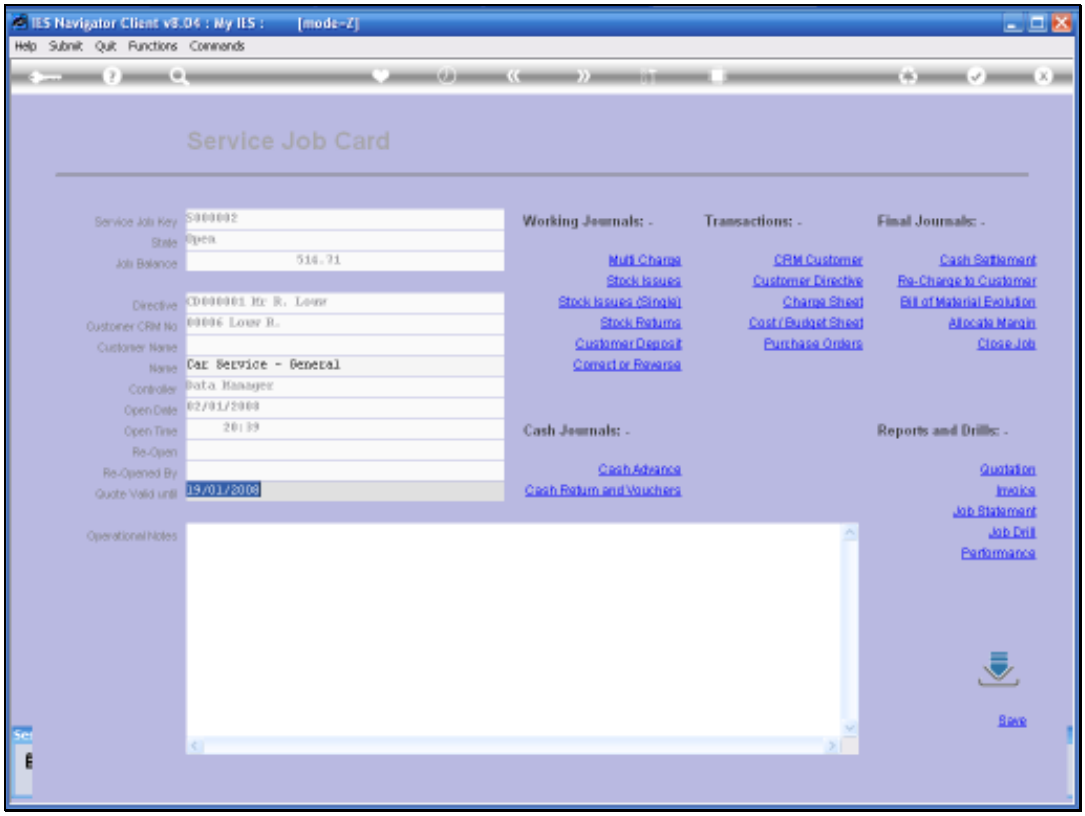
Slide 3
Slide notes:



Slide 4
Slide notes:



Slide 5
Slide notes:



Slide 6
Slide notes: